

5 August 2020

Shannon Way
Ashchurch
Tewkesbury
Gloucestershire
GL20 8ND

 bromford.co.uk
 [@Bromford](https://twitter.com/Bromford)
 [/thisisbromford](https://www.facebook.com/thisisbromford)

BY HAND

Dear ,

Thank you for taking the time to meet with me today, further to our discussions and as a matter of courtesy I wanted to confirm what we discussed in writing. My name is Jo Parry and I am a Regeneration Co-ordinator at Bromford.

As you are aware, we last wrote to you in March 2020 advising you that we were considering options for the future of Chamberlayne House. We explained that having modern, energy efficient homes where customers want to live means our homes can help customers thrive. We have looked at our homes at Chamberlayne House to understand whether this scheme helps us to achieve this and meets customers' needs for the future. We have considered the future maintenance requirements for your home and do not feel Chamberlayne House meets these aspirations. The design of the flats are small and the energy efficiency ratings are low.

With this in mind, we have decided to regenerate 1–22 Chamberlayne House so that we can build modern, energy efficient homes in place of the existing homes, which will be more economical for our customers to run.

I know this news may come as a surprise so I'd like to reassure you that any regeneration programme takes time and lots of planning and during this time we will talk to you about our proposals, take the time to understand your views and circumstances and share our plans. We don't want you to worry as nothing is changing for you right now and I am on hand to help with any questions you may have.

I would like to meet with you again soon to hear your views and discuss what this means for you personally and how we can support you. Our priority over the next few weeks is to give you an opportunity to tell us how you feel about this decision, answer any questions or concerns you may have and for you to hear about what happens next.

Kerry Davies will contact you to agree a time that is convenient for you to meet with me, but please call me if you have any concerns in the meantime.

I look forward to meeting you again soon.

All businesses are part of the Bromford Group and operate as Bromford.

Registered office:

1 Exchange Court, Brabourne Avenue, Wolverhampton Business Park,
Wolverhampton, WV10 6AU

Bromford Housing Group Limited
Bromford Housing Association Limited
Bromford Home Ownership Limited
Bromford Developments Limited

Registered Society No. 29996R
Charitable Community Benefit Society No. 7106
Registered Society No. 29991R
Company Reg. No. 06507824

Registered office:

Building 1, Riverside Court, Bowling Hill, Chipping Sodbury,
Bristol, BS37 6JX

Merlin Housing Society Limited
Oakbrook Homes Limited

Charitable Registered Society No. 30012R
Company Reg. No 09828967

Registered with the RSH & FCA in respect of regulated activities
All entities are registered in England.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Jo Parry', with a long horizontal stroke extending to the right.

Jo Parry

Regeneration Co-Ordinator

M: 07540 668922

Email: jo.parry@bromford.co.uk