



Our service to you	General needs housing offer	Supported housing offer	Supported housing PLUS offer
Each customer will receive a touchscreen device that will enable you to receive important news and information from Bromford, as well as communicate back to the housing team. You can also benefit from a daily contact service called OKEachDay® which gives you the option to communicate with us at times that best suit you - either through the touchscreen or by speaking with one of the team.	x	✓	✓
Some schemes still have a warden call pendant service, but where this isn't available and a customer needs a pendant service, we will help them to secure one either from social services or privately.	x	✓	✓
Carry out an assessment of your needs and risks to identify what help and support you need.	x	✓	✓
Help you to achieve positive outcomes in areas of physical, mental and emotional health by signposting you to appropriate local services.	x	✓	✓
Facilitate social events to help reduce social isolation.	x	✓	✓
We will develop an Independent Living Plan with you to agree how we can best meet your needs.	x	x	✓
We will carry out a review of your Independent Living Plan every year.	x	x	✓
You will have access to a service from our scheme officers who will contact you regularly to check on your wellbeing.	x	x	✓
Arrange and facilitate social events to help reduce social isolation at a time interval specified for each scheme.	x	x	✓

How to contact us



Visit our website for the latest information at bromford.co.uk



Call us on **0330 1234 034**



Contact your neighbourhood coach bromford.co.uk/neighbourhoodcoach