



Our service to you

Each customer will receive a touchscreen device that will enable you to receive important news and information from Bromford, as well as communicate back to the housing team. You can also benefit from a daily contact service called OKEachDay which gives you the option to communicate with us at times that best suit you - either through the touchscreen or by speaking with one of the team.

Some schemes still have a warden call pendant service, but where this isn't available and a customer needs a pendant service, we will help them to secure one either from social services or privately.

Carry out an assessment of your needs and risks to identify what help and support you need.

Help you to achieve positive outcomes in areas of physical, mental and emotional health by signposting you to appropriate local services.

Facilitate social events to help reduce social isolation.

We will develop an Independent Living Plan with you to agree how we can best meet your needs.

We will carry out a review of your Independent Living Plan every year.

You will have access to a service from our scheme officers who will contact you regularly to check on your wellbeing.

Arrange and facilitate social events to help reduce social isolation at a time interval specified for each scheme.

General needs housing offer

Supported housing offer

Supported housing PLUS offer

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How to contact us



Visit our website for the latest information at bromford.co.uk



Call us on **0330 1234 034**



Contact your neighbourhood coach bromford.co.uk/neighbourhoodcoach